

TTS MISSION STATEMENT

Our Mission at The Transcription Studio is to pursue excellence in the quality of services we offer to the public and to promote success in all our endeavors of our business and personal lives. Our understanding of success both for the client we serve and for the short and long term stability of our company depends solely on the pursuit of excellence in all aspects of our business. We believe that this is accomplished through a consistently straightforward communication with our clients with the goal of building long-term relationships that are based on mutual trust and superior customer satisfaction. Being true to our promises where services are delivered in the same fashion we would like them delivered to us, demands that we put the client first, being confident that when this goal is accomplished, *"the customer's success is ultimately our success."*

Our Method: We believe our mission of excellence in all we accomplish at The Transcription Studio is based on both an individual and mutual understanding that excellence in our work both begins and ends with a personal mission of success. Each of us offer a variety of life experiences, both positive and negative, that enable us to connect with others and build quality relationships that are characterized by attention to the needs of others and a desire to establish an enjoyable business environment. All of us as well, bring a vast array of successful life accomplishments that provides a multi-dimensional value to both our day to day work and energize us to continue to invest in and work toward personal goals and dreams.

We believe these fulfilling extra-curricular interests offer perspective to the entirety of our lives and provide the energy to stimulate success and excellence in others. Our desire is that this attitude of success will naturally overflow and reciprocate in a mutually contagious environment of success where goals are accomplished and dreams are realized.

Our *Method behind our Mission* is not "Success at all costs," which leaves room for compromise, but rather our mission is, *"Success at a Cost."* As we put demands on ourselves to do all things with excellence, we must pay the price that diligence and integrity require of us. In doing so, we both honor ourselves and our dreams for success and are empowered to honor and encourage those dreams and goals in those with whom work and do business.

Sincerely,

The TTS Staff